

Notice to all Light Vehicle Accredited Repair Shops

MPI Shop Measures Updates

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MPI previously shared changes to shop measures in the October 18, 2022, MPI Shop Measures Updates Notice to Trade.

Effective **February 2023**, repair shops will receive a second parallel shop measures scorecard reflecting the changes. The intent behind the parallel scorecards is to allow shops to see the effects of the changes in comparison to the current cards.

Drafts of the <u>2023 Shop Measures Information Guide</u> and <u>2023 Shop Measures – Questions & Answers</u> have also been added to the MPI Partners site to provide further details about the changes.

Effective May 1, 2023 (May 15, 2023, scorecard distribution), MPI will officially begin evaluating shop performance based on the updated shop measures. Shop Relationship Advisors (SRAs) will be in contact with all light vehicle accredited repair shops to review the shop measures changes and new scorecards before May 1, 2023.

Please note that parallel Realized Parts Savings (RPS) scorecards will not be provided. RPS information reflecting the changes can be found on the parallel shop measures scorecards. RPS scorecards will transition to reflect shop measures changes effective May 1, 2023 (May 15, 2023, scorecard distribution).

Further, the first release of the parallel scorecards may not provide data in the **For Information Only** section. This data will be added before the scorecards go live on May 1, 2023 (May 15, 2023, scorecard distribution).

For more information, please contact your SRA at SRA@mpi.mb.ca.